

Comments from our Parent Survey 2023

What do we do well?

Engage young imaginations and creativity. Increase the children's confidence and resilience and maintain a family environment rather than a corporate business one.

Not long after my son started SS it became apparent the staff knew him well in such a short period of time, which is reassuring for any parent. I would also like to mention the SEN support here is brilliant and Marika is a fantastic at what she does.

Engagement, Game ideas, all children play together regardless of age, inclusion, everyone clearly cares about the children's well-being.

Every member of staff is so friendly and listen to any concerns I have; I cannot fault any of you guys

Our child is so happy and well looked after. The care you give them is obvious and it is greatly appreciated. You do some many different lovely activities to help them grow, develop, and enjoy nursery.

Everything! It's so clear how much you genuinely care about the children and that makes us, and our child feel comfortable and safe

Adapt to the individual needs of a child and really care about them and their development. Approach any issues in a direct but compassionate way without judgement. Let the children take the lead as much as possible with the activities they do and run with something if they take an interest.

Opportunities for parents to come in e.g., Mother's Day etc. Communication - overall messages/ information to parents and individual comms to parents about their child.

What impact have we had on your child?

My children love shooting stars!! They fill a gap in my children's lives that they would miss without!! They get so excited on our journey to nursery, and I feel help my children become More independent and more familiar with mixing with others and to help them progress in every stage of development.

My child is very happy to attend nursery and seems to have formed strong bonds with the staff. You have provided very helpful advice on development too.

My child is caring towards other people, and I believe they see this modelled well.

Shooting stars has had a massive impact on my child. This nursery has really supported my child's development & always coming up with fresh games and ideas to engage my child in activities.

He is more confident socially and you've helped him become school ready.

A huge impact. Since starting with SS, he has learnt to talk, manage his emotions, become confident with other children. He has come on leaps and bounds.

Increased confidence, communication. Better interactions with peers. They really enjoy going to nursery!

What's the quality of education and care like?

Relaxed family like atmosphere with underlying structure and routine which really enables the children to grow in their own way at their own pace. Encourages their individual characters, resilience, and confidence.

The quality of care here is exceptional, i know my child is in safe hands with them. Another thing I'll add is my son's personal hygiene is always kept to a good standard, his face is always clean on pick up and he's not covered in dried snot etc. - just one thing I can't stand personally 😬

The quality of both is high. You have a range of learning opportunities and also adapt to the individual's needs. The ss are well cared for and you get to know each child well.

Outstanding.

Brilliant

The quality is so high. Our son is learning new things every day and he genuinely loves all the adults and children at SS. That wouldn't happen without him feeling cared for and safe. The team will let us know if there are any concerns and genuinely want the best for him.

Great. Our child certainly has learnt so much that is not from us at home. He is always very happy to run to staff on arrival - he's very comfortable there.

Amazing, my child is learning so much and likes all the staff and feels safe with everyone.

What's leadership and management like?

SS have a very strong management and leadership team. All of the management here have provided excellent support and advice to me over the past year and have really made an impact on my child.

It is clear who is leading, and you make your ethos known. I know who I need to contact.

Really strong, always a clear line of communication.

The leadership is great. I like that we can have open communication with the management team and that they are involved with all the children too. I also know and see how they support the junior members of the team and guide them through situations.

Excellent, always so helpful, and knowledgeable when I've had questions and can see the staff work well together.

Great. Clear communication, staff appear well trained.

What's safeguarding like?

Great, never had any issues and everything is very thorough.

Very good. Given allergies no slip ups. I can't thank you more I was apprehensive about Nursery settings, but you've proved it can be done.

Brilliant, we are always given clear instructions on dos and don'ts when it comes to the setting,

We are impressed with the safeguarding. The policies in place are available on the website and you can see that they are being followed to a tee.

Safeguarding is taken seriously at SS

Great communication and clear procedures in place.

What could we improve?

Nothing! We feel we have hit the jackpot by choosing Shooting Stars Nursery for our son and couldn't be happier! Thank you for everything you do

I have no complaints, I think they do a brilliant job, from managers to staff.

I can't think of anything.

I honestly can't think of anything, I have so many positives to say.

Nothing that I am aware of.

I can honestly say I can't really think of anything that needs improving really.